

Network community noticeboard

Introducing... your Membership Service Consultants

Australian Fitness Network delivers membership benefits to more than 10,000 members at any one time. Here are the women behind the scenes, who are at the other end of your phonenumber or inbox, always striving to ensure your membership experience is a memorable, enjoyable and long lasting one!



Looks after: general membership queries and renewals, address changes, web site/login/password queries, product/service information and orders

E-mail: rebecca.gorzanelli@fitnessnetwork.com.au

Extension: 102

Direct phone: 02 8424 7202

Bec has been with Australian Fitness Network for almost two years. During this time, Bec has gained experience in numerous departments across the company, giving her a valuable and comprehensive knowledge base with which to resolve any member queries that come her way. Bec is the person you are most likely to communicate with should you phone or e-mail our membership services department with any general queries.

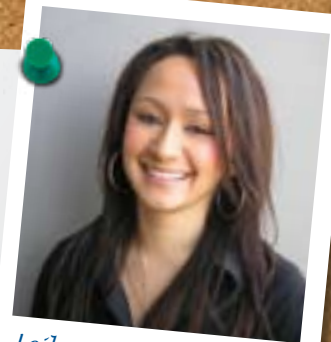
Looks after: Club Network, Business and Library membership renewals and queries, trial member queries, online club profiles, online employment classifieds, product/service information and orders

E-mail: leilani.mcmanus@fitnessnetwork.com.au

Extension: 123

Direct phone: 02 8424 7223

Leilani has been part of the Network family since 2005. Recognisable by her cheery disposition and can-do attitude, Leilani is the consultant to contact if you require any assistance with your Club, Business or Library membership.



Karen Grech

Looks after: Reebok Alliance program queries, professional membership renewals and queries, online calendar scheduling, online help consulting, online member profiles, product/service information and orders

E-mail: karen.grech@fitnessnetwork.com.au

Extension: 103

Direct phone: 02 8424 7203

Karen is our newest addition to the membership services team. Karen's eagerness and efficiency means you'll always receive effective service from this friendly and informative Network team member. Karen is the ideal person to contact should you have any questions about your Professional membership.



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